

Message: RE: website

✉ RE: website

From Koerner-Bean, Connie **Date** Friday, February 10, 2017 2:07 PM
To Kraft, Emily
Cc
Journal Recipients emily.kraft@oa.mo.gov

I will be overseeing WKO as subcontractors, doing their chart audits but not direct supervision.

Connie Koerner-Bean, RN, LMSW
Regional Supervisor
Catholic Charities of Southern Missouri
937 Broadway, Suite 304
Cape Girardeau, MO 63701
PH: (573) 335-0134
FAX: (573) 335-0343
www.ccsomo.org

Confidentiality Notice: This electronic communication is from Catholic Charities of Southern Missouri and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or by Catholic Charities of Southern Missouri policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email.

-----Original Message-----

From: Kraft, Emily [<mailto:Emily.Kraft@oa.mo.gov>]
Sent: Friday, February 10, 2017 1:16 PM
To: Koerner-Bean, Connie
Subject: RE: website

Hi Connie – One more quick question... Do you just oversee case managers at CCSOMO? Or do you also oversee the case managers at WKO?

From: Connie Koerner-Bean [<mailto:ckbean@ccsomo.org>]
Sent: Friday, February 10, 2017 11:31 AM
To: Kraft, Emily
Subject: Re: website

thank you

Connie Koerner-Bean, RN, LMSW
Regional Supervisor
Catholic Charities of Southern Missouri
937 Broadway, Suite 304
Cape Girardeau, MO 63701
PH: (573) 335-0134
FAX: (573) 335-0343
www.ccsomo.org <<http://www.ccsomo.org>>

Confidentiality Notice: This electronic communication is from Catholic Charities of Southern Missouri and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or by Catholic Charities of Southern Missouri policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email.

On Fri, Feb 10, 2017 at 11:09 AM, Kraft, Emily
<mailto:Emily.Kraft@oa.mo.gov>>> wrote:
Hi Connie - I will work with ITSD to get your access level changed.

From: Connie Koerner-Bean
[<mailto:ckbean@ccsomo.org> <<mailto:ckbean@ccsomo.org>>]
Sent: Thursday, February 09, 2017 7:02 PM
To: Kraft, Emily
Subject: Re: website

Case managers do their own data entry and I oversee it. How do I go about getting a higher oversight level?

On Thu, Feb 9, 2017 at 4:12 PM Kraft, Emily
mailto:Emily.Kraft@oa.mo.gov><<mailto:Emily.Kraft@oa.mo.gov>>>>
wrote:

It looks like you were set up with employee-level access. At the employee level, you are only able to see clients assigned to you, and it appears that you do not have any assigned to you at this time.

As program manager, do you do all the data entry for your case managers or do they do their own data entry?

From: Connie Koerner-Bean
[mailto:ckbean@ccsomo.org]<<mailto:ckbean@ccsomo.org>><<mailto:ckbean@ccsomo.org>>>]
Sent: Thursday, February 09, 2017 4:07 PM
To: Kraft, Emily
Subject: Re: website

[Inline image 1]
When I hit "Select" I get the word "select" and no clients.

Connie Koerner-Bean, RN, LMSW
Regional Supervisor
Catholic Charities of Southern Missouri
937 Broadway, Suite 304
Cape Girardeau, MO 63701
PH: (573) 335-0134
FAX: (573) 335-0343
www.ccsomo.org<<http://www.ccsomo.org>><<http://www.ccsomo.org>><<http://www.ccsomo.org>>

Confidentiality Notice: This electronic communication is from Catholic Charities of Southern Missouri and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or by Catholic Charities of Southern Missouri policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email.

On Thu, Feb 9, 2017 at 3:35 PM, Kraft, Emily
mailto:Emily.Kraft@oa.mo.gov><<mailto:Emily.Kraft@oa.mo.gov>>><<mailto:Emily.Kraft@oa.mo.gov>><<mailto:Emily.Kraft@oa.mo.gov>>>>>
wrote:
Hi Connie – Can you show me screenshots of what you're doing/seeing?

From: Connie Koerner-Bean
[mailto:ckbean@ccsomo.org]<<mailto:ckbean@ccsomo.org>><<mailto:ckbean@ccsomo.org>>><<mailto:ckbean@ccsomo.org>><<mailto:ckbean@ccsomo.org>>>>]
Sent: Thursday, February 09, 2017 3:33 PM
To: Kraft, Emily
Subject: website

Hi again, Emily, I am in the new website and cannot see any clients or reports. I am the Program Manager for A2A and I think I should be able to pull up those we currently have enrolled. Can you help me with this?

Connie Koerner-Bean, RN, LMSW
Regional Supervisor
Catholic Charities of Southern Missouri
937 Broadway, Suite 304
Cape Girardeau, MO 63701
PH: (573) 335-0134
FAX: (573) 335-0343
www.ccsomo.org<<http://www.ccsomo.org>><<http://www.ccsomo.org>><<http://www.ccsomo.org>><<http://www.ccsomo.org>>

Confidentiality Notice: This electronic communication is from Catholic Charities of Southern Missouri and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or by Catholic Charities of Southern Missouri policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email.

--

Connie Koerner-Bean, RN, LMSW
Regional Supervisor
Catholic Charities of Southern Missouri
937 Broadway, Suite 304

Cape Girardeau, MO 63701

PH: (573) 335-0134

FAX: (573) 335-0343

www.ccsomo.org<<http://www.ccsomo.org>><<http://www.ccsomo.org>>

Confidentiality Notice: This electronic communication is from Catholic Charities of Southern Missouri and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or by Catholic Charities of Southern Missouri policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email.